



## Currently Available Customizations

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- **EXPANDED PRESETS**
  - One-button touch screen item selection using a Preset panel with drill down menus.
  
- **EXPANDED RECEIPT PRINTING**
  - This modification allows you to print two receipts on two different printers and either include or exclude items on either or both receipts. Items are included or excluded based on Misc or Aux field settings. (Any of the Misc or Aux fields can be used to flag items). You can specify the document design to be used for the second receipt. This is an extremely versatile mod with many applications.
  
- **GIFT RECEIPT**
  - Allows the cashier to select items and print one or more gift receipts using a specified document design for the gift receipts.
  
- **RANDOM WEIGHT BAR CODE**
  - This is a solution for selling random weight products that does not require a direct interface to the scale. Almost every scale will produce 'Random Weight Bar Codes' and this modification will read the bar codes and place the item, with correct price, on the receipt.
  
- **UPS INTERFACE**
  - Get UPS shipping rates using an online connection to UPS.
  
- **WORLDSHIP INTERFACE**
  - Exports shipping information to UPS WorldShip and imports tracking numbers from WorldShip.
  
- **PMS LINK**
  - Property Management System link
    - Maestro
    - Springer Miller
  
- **PO2SO AND INVOICE2VOUCHER**
  - Converts POs to SOs
  - Converts Invoices to Vouchers
  
- **VERTEX INTERFACE**
  - Vertex is a Tax software. The purpose of this integration is to comply with the tax laws when shipping merchandise to customers.
  - If you are shipping to a customer who lives in a state where you have presence you must charge that states tax.
  - Reports must then be generated out of Vertex so you know which states you have to mail the tax \$ to.

- **PROMAX**
  - An advanced Retail Business Performance Management solution, ProMax has "pre-canned" the most widely applied retail performance metrics and business intelligence needs of a RetailPro® user. ProMax seamlessly integrates and leverages RetailPro® and mines the extensive data in a plug and play fashion. Built on the retail paradigm of 'Plan-Buy-Move-Sell-Analyze' ProMax encompasses all KPIs across key business process in a pre-defined visual and data format.
  
- **RETAIL PRO EXTENSIONS SUITE**
  - No Tax Promo
  - Simple Gift Receipt Printing
  - Advanced Presets
  - Phone Number Formatting
  - Zip Code Tracking
  - Auto Price Level Adjuster
  - Email Filter/Compose/Send
  - ALSO AVAILABLE
    - Receipt Custom Comments
    - Presets Menu
    - Return Enhancements
    - Receipt Ship To Customer
  
- **RMSA LINK**
  - Allows the client to easily export all data from Retail Pro into a file ready for importing by RMSA.
  
- **RENTALS**
  - Quick and powerful renting Modification
  - Automatically charge late fees
  - See item availability
  - Suggest like items
  
- **ECI – WEB INTEGRATOR**
  - The ECI-Web Integrator is a product that builds a connection between Retail Pro? (Rpro) built by Retail Technologies International (RTI) to any Web store. Retail Pro is the leading point-of-sale and inventory management software used by specialty retailers worldwide. RTI has responded to the retailers growing need for web store integration to Rpro, with the ECI Merchandiser (ECI).
  
- **MULTIPLE SHIP TO**
  - Plug-in available within the Sales Order module which allows you to have Multiple Ship To's stored for each customer. Users are able to add, edit and delete these addresses. While in a Sales Order the user can select from a list of addresses for the current customer and populate the ship to fields.
  
- **SHIP-IT LITE**
  - Export your "ready to ship" Sales Orders in a standard XML format ready for importing and processing by a third party fulfillment house. Configurable options for partial shipments and date parameters.

- **SHIP IT PRO**
  - Export your "ready to ship" Sales Orders to a standalone application where fulfillment can be managed by Shipping personnel. Configurable options for partial shipments and date parameters.
  
- **PICKIT**
  - Pulls sales orders from Retail Pro Based on Criteria Like:
    - Order Date
    - Sales Order Number
    - Ship Date
  - Can be Configured to Pull orders based on
    - On hand QTY allows total fulfillment
    - On Hand QTY will fill some portion of the order
  - Picking tickets can be printed from the program
  - Can also integrate with UPS Worldship Integration
  
- **TRE-RPRO**
  - Raiser's Edge Integration for Non-Profits
  
- **BOTTLE DEPOSITS**
  - Flag = Bottle deposit amount ~ Desc 4
  - Accumulates to Shipping Field
  - Also SO Compatible
  
- **CUSTOMER LOYALTY**
  - Routine 1
    - Gift Certificate Creation Program
    - Once a Month Process
    - UDF Fields in Customer
    - Can be Scheduled
    - Run At Main
    - Accumulates all Sales for Month and Adds to existing
    - When they hit xxx dollars
    - Creates CSV file with Name address and # of GC then they use MS Word to do Mail Merger
  - Routine 2
    - Member of Program? - UDF
    - Begin and end dates for program – UDF Dates
    - Accum x Sales get Y % off 5 levels
    - Customer Discount %
  
- **PERIODICALS**
  - Implements a long desc of 59 characters Desc 1 and 2 Concatenated
  - Uses electronic catalog from Diamond distributor – Comic Books
  - Orders against electric catalog
  - New items added electronically
  - Uses ASN orders
  - Specific to comic book stores

- **AUTO PO BASED ON DOS**
  - Use invn misc field to cat merch into groups – groups based on lead time and type of merch
  - Uses lead time to calc DOS – sales per day
  - Create POs with regard to
    - Lead time
    - Sales per day
    - Current On Hand
  - Flags PO as pending and will be deleted during next run if no action is taken
  - Can do what ifs (Changes in Lead time or DOS)
  - Can be scheduled
  
- **THE COMMISSION TOOL**
  - Multi-Tiered Commission Schedule
  - Generate reports
  - Automatic E-mails
  
- **RPRO2ODB**
  - Extracts Data from Retail Pro to MSSQL
  
- **ASN TOOL**
  - Allows ASNs sent by vendors to be converted to Bridge friendly format
  
- **MULTI SHIP**
  - MultiShip allows you to enter a different shipping address for every item on a Receipt or Sales Order. The shipping information is then available in a variety of ways for document printing.
  
- **PRICE LOOKUP STATION**
  - Allows a Customer to scan an item and get a price from any stand-alone system connected to the Retail Pro system.
  
- **SET PRICE LEVELS**
  - Allows you to set up an ini file containing discount percentages for selected price levels. When an item's price is changed in inventory or using a Price Adjustment Memo, the price levels are automatically set using the discount percentages in the ini file.
  
- **CUSTOMER TABS**
  - A modification for the specific case where Held Receipts are used to keep tracking of running tabs for Customers. Please see the Product Page for more information.
  
- **MIX N' MATCH**
  - Mix 'n Match Discounting - Discounts items at POS based on Discount Rules that can be set up in many ways. A VERY powerful mod.
  
- **CROSS SELL**
  - Select item to be linked to other item
  - At the POS when an item with linked items is sold the cashier is prompted to ask the customer if they would also like any of the linked items
  
- **AUTO PRICE PROMPTER**
  - Allows you to Flag items in inventory as require price entry at POS

- Forces the cashier to enter a price for flagged items as they are scanned
- **COMBINE PO TOOL**
  - The Combine PO Tool combines Pending POs into a single Purchase Order at the Main. Pending POs are selected by Vendor Code. The new PO can be Drop Ship or Marked For.
- **PO DROP SHIP CUSTOMER**
  - Add a Drop Ship Customer to a PO!! The Customer information is shown on the PO screen and printed on the PO.
- **CUSTOMER LOYALTY**
  - Allows simultaneous Points and Dollars reward programs
  - Provides data for better reporting
  - Allows to Exclude/Include customers
  - Program nomenclature can be user defined
  - Specify a different Accrual % or Point value by item
  - Specify a different point redemption value for each item
  - Requires
    - 3 Customer UDF fields
    - 4 Inventory AUX Fields
    - 2 Discount reasons
    - Use of Desc 4 on Receipt Items
- **INVENTORY NOTES**
  - Allows per item a 65,000 character note field
  - Stores notes in an Access DB
  - Can be printed on any document as the notes are added to the XML
  - Integrates with Check Point Systems Taggit Software
- **ADMISSION TICKETS**
  - Allows Items to be flagged in inventory as admission Items
  - When these items are sold an admission ticket will print from a Zebra Printer
  - Text From up to 3 Inventory fields can be printed on the ticket
- **CUSTOMER INFO FORMATTER**
  - Converts text to All Uppercase
    - Last Name
    - First Name
    - Address 1
    - Address 2
    - Address 3
  - Phone Number Formatting
    - (xxx) xxx-xxxx
- **QB AR LINK**
  - Imports a file exported from QB Pro Accounting
  - File Contains Customer ID's and Balances
- **RPROAR**
  - Maintains Customer Charge Balances in Retail Pro
  - If a receipt is tendered with Charge as the tender then the customers charge balance is increased by the amount tendered.
  - If a receipt with a fee of type PAYMNT is updated the amount of the fee is subtracted from the customers charge balance.

- **YTD PURCHASE TRACKING**
  - Uses a UDF field in the customer DB to store a customer's YTD purchases
  
- **TO 2 PO**
  - Converts (Single Store or Multi Store) TOs to POs
  - All POs created are single store POs
  
- **BWAPI**
  - Send Consignment Info to Business Works
  
- **CASH RECEIPTS JOURNAL**
  - Send Cash reconciliation info to MS Access using the bridge
  
- **DAILY RESTOCKING REPORT**
  - Prints a report containing merchandise that was sold and is on hand in the Warehouse
  
- **MOA**
  - Provides style and Item information with:
    - 4 sales date ranges
    - 1 received date range
    - On Order information
    - On Hand
  
- **MDA**
  - Ability to create TOs and POs outside of Retail Pro in a grid format and write the data back to Retail Pro
  - Also provides:
    - 3 sales date ranges
    - 1 received date range
    - On Order
    - On Hand
  
- **RPRO TO SAP (FINANCIALS)**
  - Send Financial info from Retail Pro to the BW module in SAP
  
- **RPRO SAP**
  - Send Sales to SAP
  - Imports inventory from SAP to Retail Pro
  
- **SAVI**
  - Imports ASNs to Retail Pro from SAP
  
- **SMSINT**
  - Send sales and employee data to the SMS Enterprise Software to be combined with traffic data for reporting purposes
  
- **EMPLOYEE LIMITS**
  - Limit employee purchases by dept
  - Track YTD purchases by Dept resets at the beginning of the year

## **Possible Future Customizations**

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- **CUSTOMER LOYALTY PROGRAM II**
  - Have an expiration date
  - Give the customer a % off all sales based on level
    - Example
      - Gold 10% off all Purchases
        - Must have spent \$5,000 year to date
      - Solver 6% off all Purchases
        - Must have spent \$3,000 year to date
      - Gold 2% off all Purchases
        - Must have spent \$1,000 year to date
  - Optionally reward customers with SC at certain spending thresholds
  - Track customers total spending and savings within program
  - Optionally charge a customer a fee to join/renew the program
  
- **LOWEST SELLING PRICE FOR RETURNED MERCHADISE**
  - Maintains the lowest selling price of an item
  - Button on receipt screen to apply the lowest price to a receipt item
  - Also to work with return to find original receipt and list items.
  - Allow cashier to select item of original receipt and copy price to return item
  
- **TOTAL WEIGHT CALCULATOR**
  - Assuming all inventory items are given a weight an a specified field
  - On all PO, SO, and receipt screens total order weight will be viewable